



**ŠKODA**  
SIMPLY CLEVER

PEACE  
OF MIND



**20** YEARS OF  
INDIA

HASSLE-FREE OWNERSHIP COMES  
STANDARD WITH ŠKODA.

# PEACE OF MIND

At ŠKODA AUTO, we truly believe that our relationship with you begins on the day you drive home your ŠKODA and continues till the day you decide to upgrade to a new ŠKODA. We have introduced several offerings to ensure your ownership is nothing short of extraordinary. This booklet will serve as a handy reminder of your ŠKODA's best feature – **PEACE OF MIND.**

Maintaining your ŠKODA costs less than you think. Along with low maintenance costs, we offer impeccable service so you are assured of complete peace of mind. Enjoy an enhanced ownership experience with up to 21%\*\* lower maintenance costs for 75 000 km or 5 years. This is realised through 32% reduction in engine oil prices (gasoline) along with change in spare parts prices and enhancement in replacement intervals varying from model to model.



4-YEAR WARRANTY



UP TO 6<sup>TH</sup> YEAR EXTENDED WARRANTY



ŠKODA SUPERCARE (MAINTENANCE PACKAGES)



ŠKODA INSURANCE AND DRIVE ASSURE



ŠKODA GENUINE PARTS AND ACCESSORIES



DEALER NETWORK



ŠKODA MobiCare



ŠKODA ASSIST



SERVICE COST CALCULATOR



ŠKODA IS ALWAYS ONLINE



MyŠKODA APP



CUSTOMER CARE

## 4-YEAR ŠKODA WARRANTY

ŠKODA cars are made to be driven and we want to keep your journey a long and happy one. ŠKODA offers a one-of-a-kind warranty service that spans up to 4 years/1 00 000 km\* (whichever occurs first) from the date of vehicle purchase. That's 4 years of peace of mind.

It is a 100% manufacturer's warranty and is applicable to all new ŠKODA cars purchased after 1<sup>st</sup> September, 2016. It also covers repairing of manufacturing defects related to the paint work (for three years) and bodywork corrosion (for up to six years). However, there is no entitlement to vehicle exchange or contract withdrawal.

All cars where the date of sale is 1<sup>st</sup> of Sep 2018 and beyond, are now covered for a 2 year battery warranty.

Repairs can be carried out at any of our authorised service centres across India.

If you decide to sell your ŠKODA, the warranty is completely transferrable to the new owner – and any subsequent owners – for the duration of the policy.



## UP TO 6<sup>TH</sup> YEAR EXTENDED WARRANTY

Every ŠKODA customer can benefit from a portfolio of service products providing peace of mind about one's car with ŠKODA Extended Warranty.

ŠKODA Extended Warranty is a 100% manufacturer's warranty for cars with no "ifs", "ands" or "buts". It gives you the possibility to extend the warranty up to 6 years or 1 50 000 km which covers the car entirely for this period. For the duration of the extended warranty, you have the right to free, timely and proper rectification of legitimately claimed defects. So, don't hesitate to opt for an extended period of car ownership.

### Customer Benefits



100%\* manufacturer's warranty



Transferable to second owner



High residual value



Protection against unexpected repair costs which are covered in the package



Get your car serviced anywhere in India



Trouble free ownership experience as your car is serviced by ŠKODA professionals

## ŠKODA SUPERCARE

At ŠKODA, we understand that your time is best spent driving and not worrying about your car's maintenance. ŠKODA SuperCare is designed to ensure that you enjoy your ŠKODA to its full potential. There are 2-year and 4-year maintenance packages, each tailor-made to fit your usage pattern. Moreover, these packages are available at all ŠKODA dealerships and service centers. So, go ahead, plan longer drives and leave the rest to us.

### Customer Benefits

Just like your ŠKODA car, ŠKODA SuperCare has simply clever features.



Assured genuine spare parts and service quality



Cashless service saves your valuable time



Inflation protection against rising cost of parts and labour



Ease of purchase with multiple payment options



Transferrable at the time of resale of car to new owner only and not to another car



Avail benefits at all authorised ŠKODA dealers across India



## 4-year SuperCare Package

The joy of driving a ŠKODA should last for years to come. To make your ownership experience smoother, we have introduced 3 packages to take care of your maintenance requirements. These packages are designed to fit varied budgets and usage patterns. So, you can embark on a hassle-free journey, always.

### Choose your Package

Peace of mind; now tailor-made for you.

#### STANDARD

- Basic inspection
- Engine oil + oil change
- Oil filter along with drain plug & washer
- Additional inspection
- Air/pollen/fuel filter change
- Spark plugs change
- Brake fluid change
- V-belt replace
- Haldex coupling oil
- ATF + filter replace

#### ENHANCED

##### All inclusions of Standard Package

- Front windshield wipers
- Front brake pads
- Front brake discs
- Rear brake pads
- Rear brake discs

#### COMPREHENSIVE\*

##### All inclusions of Enhanced Package

- Clutch assembly (clutch plate/pressureplate/release bearing)
- Flywheel
- Battery

\*Comprehensive package is only for Manual Transmission vehicles  
Parts would be replaced as per the latest recommended service maintenance schedule.

## 2-year SuperCare Package

Not all decisions can be taken well in advance. Understanding this, we also have a 2-year package which can be purchased anytime during the ownership period.

## Inclusions

### 2-YEAR MAINTENANCE PACKAGE#

#### All services according to service plan

Basic inspection

Engine oil + oil change

Oil filter along with drain plug and washer

Additional inspection

Air/pollen/fuel filter change

Spark plugs change | Brake fluid change

Subject to 1 month cooling off period before service.

#Prices of V-belt, ATF filter, ATF fluid and Timing belts wherever applicable are excluded and to be paid based on service intervals. Labour charges for 2 services included in the cost of package.

Parts would be replaced as per the latest recommended service maintenance schedule.



ŠKODA  
**SUPERCARE**

## ŠKODA INSURANCE

ŠKODA Insurance gives you the peace of mind of a policy that not only offers excellent value for money, but also prompt and personal service in the event of a claim. Additionally, you have the commitment of a team that will ensure you are back in the driving seat as soon as possible.

ŠKODA Insurance gives you a variety of benefits from convenience to transparency, making it the ideal choice.

### 8 Simply Clever features of ŠKODA Insurance

#### Transparent process:

Every claim is treated with transparency to provide you with the best compensation.

#### 4 hours, that's it:

Our surveyor will be with you within 4 hours of you making your claim, so time is not wasted.

#### E-estimate from any dealer:

Get an appropriate cost estimate at every dealership, as each outlet is equipped to provide you with an electronic estimate for your ŠKODA car.

#### Pay online:

Online renewal facility for customers from the respective insurance partner's website.

#### No cash required:

Cashless facility at all workshops. No cash payments to be made for parts repaired or replaced.

#### 100% genuine:

All repairs will be done using only genuine spare parts.

#### Partnering with the best:

ŠKODA's insurance partners follow the best processes to ensure hassle-free service.

#### Seamless assistance available with ŠKODA Insurance partners.

- Bajaj Allianz General Insurance Co. Ltd.: 1800-209-6262
- Reliance General Insurance Co. Ltd.: 1800-3009
- United India Insurance Co. Ltd.: <https://uiic.co.in/en/branch-locator>

## ŠKODA DRIVE ASSURE

ŠKODA Drive Assure is an add-on product that complements basic motor insurance and provides peace of mind. The product offers special coverage for ŠKODA customers keeping in mind the financial impact of an unprecedented incident.

### ŠKODA Drive Assure offers better and comprehensive coverage:

	Drive Assure Elite	Drive Assure Economy
Depreciation Shield	YES	YES
Engine Protector	YES	YES
Roadside Assistance	NO	YES
Vehicle Replacement	YES	NO
Additional PA	YES	NO
Wheel Rim Damage*	Optional	Optional

\*Can be availed at additional cost from Bajaj or Reliance only.



## ŠKODA GENUINE PARTS AND ACCESSORIES

Ensure your journey with ŠKODA is long and smooth by always choosing ŠKODA Genuine Parts. ŠKODA Genuine Parts purchased by the customer carry a 2-year (unlimited mileage) part warranty assurance as per the terms and conditions of the parts warranty policy. To ensure the availability of parts we have three Regional Distribution Centres (RDCs). These are located in Gurgaon, Pune and Bengaluru. This helps us stay a step ahead by ensuring timely service and availability of genuine parts, giving you complete peace of mind.

### Accessories

We present an extensive range of ŠKODA Genuine Accessories to take your ownership experience from good to great.

### Why buy ŠKODA Genuine Accessories?

**High Quality:** We place the same demands on accessories as we do in the development of a new car.

**The Assurance of Safety:** Each product undergoes rigorous testing to meet the highest safety requirements.

**Perfect Compatibility:** Accessories are a perfect fit for your car. We will be happy to help you with the installation.



## DEALER NETWORK

In order to deliver the best of services, ŠKODA has an extensive network of dealerships, equipped with professionally trained service teams. You can easily locate any dealer on the ŠKODA website or MyŠKODA App.

## ŠKODA MobiCare

To take customer experience to the next level we have designed ŠKODA MobiCare. With ŠKODA MobiCare, customers will get the option on getting doorstep service for minor repairs and engine oil services. The ŠKODA MobiCare vehicle is stocked with prerequisite parts and special tools. ŠKODA trained technicians go along with the ŠKODA MobiCare vehicle to carry out repairs in a proper manner.

For booking, please check with your nearest workshop for availability of ŠKODA MobiCare.

### Benefits:

- > Doorstep Service
- > ŠKODA genuine parts and oil
- > ŠKODA Trained expert technicians



## ŠKODA ASSIST- ROAD SIDE ASSISTANCE

Even the smartest drivers can get into trouble sometimes. But getting stranded should not result in frustration. Thanks to ŠKODA Assist - Road Side Assistance, you can be on your way in no time. We will handle it all, from mechanical assistance to major breakdowns.

ŠKODA Assist - Road Side Assistance (RSA) offers reliable and secure road side assistance 24 hours a day, 365 days a year. The service comprises telephonic assistance and road side assistance. If your ŠKODA is immobilised for any reason (even misplaced keys, lack of fuel, or a puncture) one phone call to ŠKODA Assist will quickly provide help - anywhere in India.

RSA TOLL-FREE 1800 209 4646 / 1800 102 6464

RSA: Sale limit is up to 9 years of vehicle age from the date of vehicle purchase and coverage limit is 10 years



## SCC: SERVICE COST CALCULATOR

ŠKODA service cost calculator on its website helps you to arrive at an indicative cost of maintenance for scheduled services. This helps in having complete transparency before you go for a service. The calculator helps you know the cost of parts and labour which will be charged during each scheduled service. Apart from this, it also helps you to know the cost of few frequently repaired parts and labour. Please visit the ŠKODA website to know more.

## ŠKODA IS ALWAYS ONLINE

Most things in life are only a few clicks away, getting outstanding service from ŠKODA is no exception. We are delighted to introduce clever new features on the ŠKODA website and MyŠKODA App to further enhance your journey with us.

- Book a Service Appointment
- Book a SuperCare package
- Book Extended Warranty



## MyŠKODA APP OFFERS A HOST OF FEATURES:



ŠKODA service assistance



Parking assistance



Test drive booking



Campaigns and connectivity



Owner's manual



Accessories



ŠKODA India Drivetribe

Download the MyŠKODA App from Google Play Store.

## CUSTOMER CARE

Contact our customer care executives on **1800 123 090909** or you can mail your queries and concerns regarding your ŠKODA to **customer care@skoda-auto.co.in**. Please leave your mobile number for speedy resolution of your concern.

MORE PEACE OF MIND  
WITH EVERY KILOMETRE.  
ENJOY UP TO **21%\*\*** LOWER  
MAINTENANCE COSTS.








**ŠKODA**  
SIMPLY CLEVER

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Visit [www.skodapeaceofmind.co.in](http://www.skodapeaceofmind.co.in) to know how ŠKODA is by your side,  
giving you peace of mind every step of the way.

Toll-free 1800 123 090909 | 

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The Specifications given in this advertisement may differ from model to model. Accessories shown may not be part of standard equipment. Always insist on genuine ŠKODA AUTO parts and accessories. Information relating to colours, prices, construction, technical details and equipment was valid at the time of issuance and these are subject to changes without any prior notice. All disputes are subject to the courts in Mumbai jurisdiction only. \*\*Service Cost per km differ from model to model and due to driving conditions / pattern. The % reduction mentioned is only an estimate and is towards the cost of periodic maintenance services for the duration of 5 years/75 000 km; # **Warranty** -promotional offer on 3<sup>rd</sup> and 4<sup>th</sup> year, additional 5<sup>th</sup> and 6<sup>th</sup> year extended warranty is optional on paid basis; **ŠKODA Assist** - roadside assistance – 4 years or unlimited km (extendable up to 9 years is optional on paid basis); **ŠKODA SuperCare** – 4 years/60 000 km (optional on paid basis) covers four periodic maintenance - services each at an interval of 15 000 km or one year (whichever occurs first from date of delivery), 2 years/30 000 km (optional on paid basis) covers two periodic maintenance - services each at an interval of 15 000 km or one year (whichever occurs first from date/km of 2 years SuperCare purchase ). For accurate calculation of the cost and relevant details please get in touch with your nearest Authorised ŠKODA Dealership. Terms and Conditions apply.